

# Lavender Hill Group Practice Patient Group

October 2022

## Next Patient Meeting

*Thursday, 20<sup>th</sup> October 12.30-1.30pm*

It has been some time since our patient group has met face to face, as the last meetings have all been online with all patients joining in from their home virtually.

Our next Patient Group meeting is schedule for Thursday, 20<sup>th</sup> October 12.30pm – 1.30pm and will be taking place in the foyer of the Practice. There will be some light refreshments (tea/coffee and biscuits from 12pm).

The meeting will be chaired by Sarah Rackham who joined the patient group many years ago, and has been a registered patient at the Practice for even longer.

We would also like to thank Brian Harris for all his support, stamina and relevant contributions over the years as the Chair of this group.

The Practice Manager and a GP Partner will be representing the practice and will be providing some updates in terms of staff and services.

The Battersea PCN Manager will also be attendance to explain the role of the Primary Care Network that the Practice belongs to.

We also want to hear our patients in terms of suggestions for forthcoming meetings and ideas to improve patient engagement.

We hope that several patients of the Practice will be able to join us on the day!

**This is our very first Patient Group Newsletter! Hope you find its information useful. Do let us know if you would like to contribute with any details for next issues or would be able to help editing it.**



## Patient Group

The Patient Group acts as a link between Lavender Hill Group Practice and its patients and works to:

- Contribute to the improvement of services
- Ensure the Practice is responsive to the needs and wishes of patients
- Help patients take more responsibility for their health

We would like to welcome new patients to ensure diversity and that all groups are represented – if you would like to join the patient group please submit the online form at:

<https://www.lhgp.org.uk/practice-information/patient-participation-group/>

# Battersea PCN

Battersea Primary Care Network (PCN) was formed in April 2019 by a group of 5 local GP practices (Lavender Hill, Battersea Fields, Battersea Rise, Bridge Lane and Queenstown Road) who agreed to work together to meet the needs of the local community.

The PCN serves a local population of approximately 55,000 patients in collaboration with community, mental health, social care, pharmacy, hospital and voluntary services. Working together in this way enable the practices to have a real impact on local priorities in health and social care, whilst preserving the person centred care valued by each practice.

The PCN also oversee the Additional Roles Reimbursement Scheme (ARRS) which was introduced to improve access to general practice supporting the recruitment of additional staff to supplement GP work.

You may already have seen some of this staff at the Practice:

Pharmacist, First Contact Physiotherapists, Social Prescriber, Health & Wellbeing Coach, Assistant Psychologist

The PCN was also responsible for organising the recent Covid vaccination clinics.



## GP Patient Survey results

The national GP Patient survey results for 2022 were published in July.

The Practice has scored highly in all different areas, and is very proud to have scored higher than the local Wandsworth average in every question.

<https://www.gp-patient.co.uk/report?w=1&practicecode=H85069>